





Switching security solutions on a large scale can be challenging for any organization. A well-planned strategy can minimize the impact on business processes without sacrificing security.

The essential requirement for switching security solutions is to cleanly remove all existing antivirus software as quickly and efficiently as possible. There are a number of approaches to antivirus software removal, most of which have serious limitations: generic or "cookie cutter" displacement tools cannot guarantee a clean removal of existing antivirus software; and native uninstallers included with many antivirus products leave "debris" that can lead to system instability. The most effective approach is one that is customized for the unique needs of your organization. The ESET Rip and Replace service provides such a strategy.

The ESET Rip and Replace service is a customized solution for organizations medium-sized or larger. Based on your computer's configurations, the ESET Rip and Replace service removes all traces of existing antivirus software from all of your machines and seamlessly installs the ESET antivirus software from a central location. This can be done without a system reboot.

Personal consulting and deployment assistance are included with the Rip and Replace service.

## Key features

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Custom transition plan	Efficiently switches your existing business antivirus solution to ESET's product		
Custom uninstaller	Time is valuable, which is why Rip & Replace is built and tested for you, prior to delivery. It removes all versions of existing business antivirus software without wasting any time		
Uninterrupted protection	Seamlessly transition from your existing antivirus product to ESET, so you can avoid ever having computers without protection		
Low impact on resources	Rip & Replace is configured to run silently in the background, or be triggered on reboot, minimizing impact on employee productivity		
Accounting and reporting	Rip and Replace logs can be sent to a central location in your network so you can verify Rip and Replace success on your endpoints		
Free technical consultation	Pricing includes two hours of consulting time with an ESET Sales Engineer		
Frees up IT resources	Saves your IT staff's time by completing the entire process with a single installer, rather than needing multiple deployments of software to switch AV solutions		
Management tools	ESET Rip and Replace can be deployed from a number of central management tools including:		
	ESET Remote Administrator		
	<ul> <li>Microsoft® Windows® Active Directory (Group Policy)</li> </ul>		
	Microsoft Windows Systems Management Server		
	Microsoft Windows PsExec		
	Novell® ZENworks		
	Dell KACE		
	IBM Tivoli®		
Operating systems	Windows 2000 (Professional & Server editions)	Windows 7 (32- and 64-bit editions)	
	Windows XP (32- and 64-bit editions)	Windows 8.1 (32- and 64-bit editions)	
	Windows Vista (32- and 64-bit editions)	Windows 10	
Disk space	Less than 300 MB needed		

## Rip and Replace 3-step process

After purchasing the ESET Rip and Replace service, your dedicated ESET Sales Engineer will walk you through these three easy steps.

1	Using ESET's custom executable, upload your current antivirus installers to ESET	
2	After uploading, confirm delivery with your ESET engineer and we will build and test a Rip and Replace package against your installers, so that your Rip and Replace MSI package works flawlessly	
3	Once your Rip and Replace package is ready, we'll schedule a two-hour remote session with you to build and test within your environment to make sure you are able to deploy effectively	

**Please note:** Rip and Replace packages may take up to 72 hours for delivery from the time ESET **receives the required installer files. Please note:** Rip and Replace only supports removal of business-grade solutions.

## Ready to get started? Submit your inquiry to Ready2Rip@eset.com

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